

CenturyLink

925 High Street, 9S9
Des Moines, IA 50309
515 286 2462
wayne.johnson3@centurylink.com



Wayne M. Johnson
State Regulatory Affairs Director

Date: December 2, 2016

Executive Secretary
Iowa Utilities Board
1375 East Court Avenue, RM 69
Des Moines, IA 50319-0069

RE: Qwest Communications, Inc d/b/a CenturyLink QC
Docket No. SPU-2010-0006
Informational Filing – Change Management Process

Dear Executive Secretary:

As was announced in December, 2014, CenturyLink is consolidating its Access Service ordering and billing systems to streamline processes and systems across CenturyLink's markets. The planned implementation date for the consolidation project was originally May 30, 2016, which was later delayed to October 3, 2016.

CenturyLink had determined that additional time was needed to complete and test downstream functionality necessary for CenturyLink to support its customers in the new environment. In the interest of providing a quality product to our customers, CenturyLink had decided to delay the implementation of the ASR consolidation project. This project is now finalized with the implementation date for this project is now January 30, 2017.

In compliance with CenturyLink's commitments made in the FCC's proceeding regarding the transfer of control of Qwest Communications International Inc. to CenturyLink, and in compliance with CenturyLink's commitments made in Section 2a of its Amended Joint Motion for Approval of Settlement Agreement and CLEC Intervenors' Motion to Withdraw as filed in Docket SPU-2010-0006, CenturyLink is notifying the Commission and providing a copy of the revised CenturyLink Access Service Ordering and Billing System Consolidation Plan.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Very truly yours,

/s/ Wayne M. Johnson

Wayne M. Johnson
State Regulatory Affairs Director